



# FY 18 Annual Update

Dear DVCAC Stakeholder,

2018 has been another year of critical services to children and adults in Cuyahoga County who are experiencing domestic violence and/or child abuse. It has also been a year of exciting accomplishments that I am honored to share with you. In January, I completed one year of service with DVCAC. I continue to be inspired by the remarkable courage and resilience of our clients we serve on a daily basis as well as by the dedication of the staff who go above and beyond their call of duty. DVCAC's programs help individuals leave abusive situations; heal from trauma; help the community understand and identify indicators of abuse; and advocate for systems to better respond to victims. Without you these programs would not exist.

Nearly 20,000 people were touched by DVCAC's services in fiscal year 2018. Here are just a few of the highlights of the impact you made possible:

- DVCAC successfully grew helpline operations in order to better serve those at their most vulnerable moment. 133 adults and 124 children found safety at our confidential emergency shelter.
- DVCAC's Justice System Advocacy Program expanded by 12%.
- Nearly 2,400 children, prekindergarten through second grade, learned how to keep themselves safe in the Personal Safety Skills classes held in school classrooms throughout Cuyahoga County.
- 400 individual therapy sessions were provided to adults and children who have suffered or witnessed abuse.
- Canopy Child Advocacy Center opened its doors in November 2018. DVCAC is honored to serve as fiscal agent and be part of the groundbreaking collaborative effort to bring this critical best practice model to Cuyahoga County. Since opening, Canopy has served more than 200 abused children.

In 2018, DVCAC's board and staff embarked on the process of creating a new strategic plan to carry us through 2023. Simply, our purpose over the next four years will be to increase access of services to those experiencing abuse that offer safety, healing, and break cycles of abuse. We will do that by further engaging the community, strengthening financial stability, collaborating through strategic partnerships, and supporting staff as they deliver high quality, trauma-informed services.

We could not do this without each and every one of you! DVCAC is fortunate to receive significant support from government grants such as the Office on Violence Against Women and Victims of Crime Act. However, these grants do not fund the full cost of delivering quality comprehensive services. Those capacity gaps require a community effort and that is why we are so grateful for your crucial support. On behalf of the clients we serve, thank you for your partnership in making the profound healing of the whole person a reality and for letting victims of domestic violence and child abuse know they are not alone in our community.

In Peace and Service,

Melissa Graves  
Chief Executive Officer

PS – While our mission to end child abuse and domestic violence will never change, DVCAC's name and logo will! Stay tuned for an exciting announcement in the coming year!



DVCAC's mission is to empower individuals, educate the community and advocate for justice to end domestic violence and child abuse.

### DID YOU KNOW THAT?

**41,326** incidents of domestic violence were reported to police departments in Ohio in 2017.

On just one day in September 2017, **1,134** adult and child victims of domestic violence sought shelter in Ohio's emergency domestic violence shelters or transitional housing programs.

Cleveland police received **17,989** calls reporting domestic violence in 2017.

### FISCAL YEAR 2018 BY THE NUMBERS

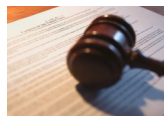
**19,086** individuals touched by DVCAC's mission



**10,636** Crisis interventions through our 24 Hour Helpline & Emergency Shelter

**5,217** People educated about family violence and healthy relationships

**2,660** Victims of intimate partner violence supported through the judicial process



**1,379** Supervised visits and safe exchanges for children of separated parents



**206** Victims healing through individual therapy, art therapy and support group sessions

## Transforming Lives Together

### Testimonials from DVCAC's Clients

*"It's been almost 9 months since the day I called 911. It was the worst and best day of my life. I'm proud of my decision to break free of an abusive relationship. It hasn't been an easy journey but having support from DVCAC made a huge difference in my life. Without their help, I don't know where I'd be today."*

- Jeanette

*"How do I find the words to express my enduring gratitude to a program and person that saved my life? If it weren't for the DVCAC Support Group, I honestly do not know where I would be today. I am so grateful to DVCAC, its supporters, volunteers, and employees, that just thinking of the value of this program brings tears to my eyes. You should be commended for the most valuable role you play in the lives of women and children who feel desperate and alone. I will be forever grateful and thank God I had this group to turn to during the worst time of my life. It is because of you that I have a life."*

- Lynne

This year we welcomed a number of talented members of our Leadership Team:

- Sarah Froimson, MPH, brings fresh leadership as Shelter Manager;
- Carol Carbary, ACFRE, joins us as Chief Development & Engagement Officer to help us connect with people who are passionate about ending domestic violence and child abuse;
- Wendy Hunter, LPCC-S, Trauma Services Manager, lends tremendous clinical expertise crucial for breaking cycles of abuse; and
- Sara Otts, MSW, returned to DVCAC as Director of Development, bringing strong skills, passion, and history.

# DVCAC Program Services & Services

## Domestic Violence & Family Helpline & Shelter Services

Operating in the same confidential location for over 43 years, the DVCAC shelter operates as a safe haven for the many persons at high risk for revictimization and stalking. Advocates provide crisis intervention, safety planning, group activities, art therapy, assistance with education, and connections to housing, employment and community supports. Domestic Violence & Family Helpline receives crisis, referral, and information calls 24/7.

## Justice System Advocacy

DVCAC provides court advocacy for domestic violence victims involved in criminal and civil proceedings throughout Cuyahoga County. Advocates offer crisis intervention, safety planning and education, connections to community supports, and facilitate support groups that help with the healing process.

## Safe & Sound Visitation Center

DVCAC's Safe and Sound Visitation Center is the only one of its kind in Cuyahoga County helping high-risk, high-conflict families in need of safe, supervised visits. The program meets a critical need in the community by increasing the safety of the child(ren) and the residential parent or guardian when domestic violence, mental health or substance abuse is an issue, or when other significant life challenges may put the child(ren) at risk.

## Abuse Prevention & Education

**Personal Safety Skills:** A child abuse prevention program delivered in schools, this program educates school-aged children on how to recognize and respond to unsafe situations and to find a trusted adult to help. The program also includes a component for parents and educators.

**Parenting Program:** ACT Raising Safe Kids is a nine-week evidence-based program, which includes topics such as understanding children's behavior, discipline and parenting styles, children's exposure to violence, and understanding and controlling parents' anger.

**Professional Trainings:** DVCAC has diverse speakers with years of experience providing information and education, seminars, and professional trainings to schools, human service agencies, medical professionals, law enforcement, and interested community groups.

**Ujima Program:** Supports healthy relationships, primarily focused on the African-American community.

**Keys 4 Deaf Access:** Advocates for increasing access, safety and autonomy for survivors who are D/deaf or hard of hearing.

**Latinx Domestic Violence Project:** Offers culturally relevant advocacy and support services for Latinx victims of domestic violence. All Advocates are bilingual in Spanish.

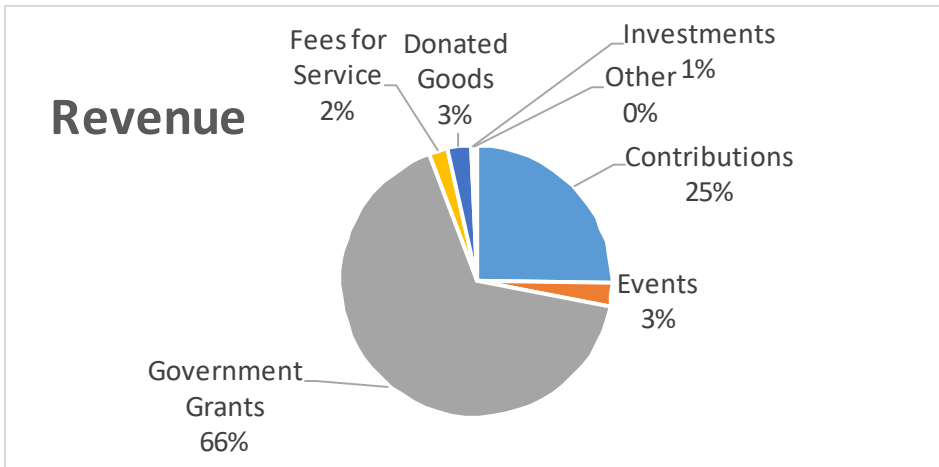
## Trauma Services

Therapy and case management services for children, adolescents and adults who have experienced trauma, grief, and loss related to child abuse, teen dating violence, domestic violence and/or stalking.

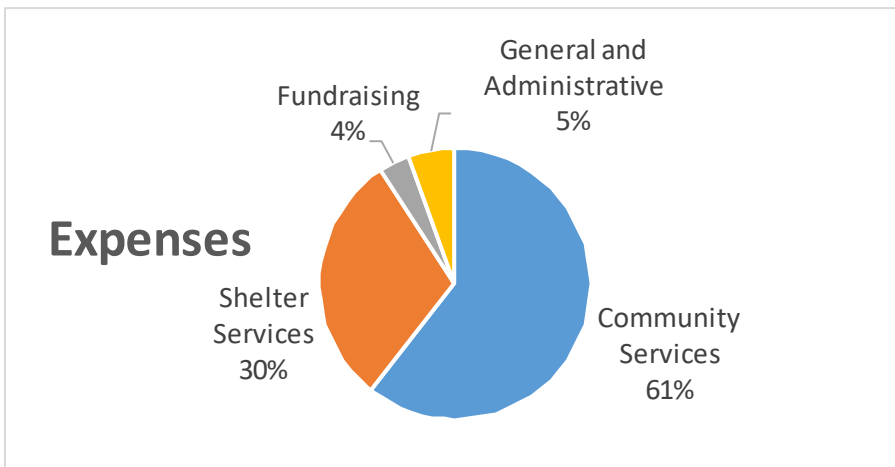
## Canopy Child Advocacy Center

Canopy CAC officially opened its doors in Nov 2018. CACs are a national best practice model utilized to reduce trauma for children and their families impacted by child abuse and improve service delivery through interagency collaboration. DVCAC serves as fiscal agent and legal entity for this important resource on behalf of partners that include Cleveland Division of Police, Cuyahoga County Division of Children and Family Services, Cuyahoga County Prosecutor's Office, Frontline Service, Cleveland Rape Crisis Center, The MetroHealth System, University Hospitals, the Cleveland Clinic Foundation, and Domestic Violence and Child Advocacy Center.

# July 2017– June 2018 Financials



Contributions	\$	1,077,645
Events	\$	115,967
Government Grants	\$	2,839,722
Fees for Service	\$	100,757
Donated Goods	\$	112,671
Investments	\$	18,036
Other	\$	12,249
<b>Total</b>	<b>\$</b>	<b>4,277,047</b>



Community Services	\$	2,575,127
Shelter Services	\$	1,279,429
Fundraising	\$	159,942
General & Administrative	\$	234,595
<b>Total</b>	<b>\$</b>	<b>4,249,093</b>

## Board of Directors

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